

Website Privacy Statement, Website Terms Of Use, Governmental Compliance Statement, Website Accessibility Guide, and Language Assistance Guide

Last Updated: May 15, 2017

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I. PRIVACY POLICY

- A. SCOPE:** Protecting your personal information is a priority for us. This privacy policy describes how this dental practice and our operations subcontractor collect, use and share personal information of consumer users of this website. This Policy also applies to any of our other websites that post the Policy.
- B. PERSONAL INFORMATION COLLECTED:** We may collect your name, postal address, email address, phone number, fax number, username, password, demographic information (such as your gender and occupation) as well as other information you directly give us on our Site. If you purchase our products or services, we will collect billing and credit card information so that we may complete the purchase transaction. We may gather additional personal or non-personal information from you in the future. We may also get information about you from other sources. We may add this to information we get from this website.
- C. INFORMATION AUTOMATICALLY COLLECTED:** We automatically log information about you and your computer. For example, when visiting our website, we log your computer operating system type, IP address, browser type, browser language, the website you visited before browsing to our website, pages you viewed, how long you spent on a page, access times and information about your use of and actions on our website. This information is used for the operation of the service, to maintain the quality of the service, and to provide general information and statistics regarding the use of our website. We are not responsible for the privacy policies or other content on websites outside of our website. We may also log information using "cookies." Cookies are small data files stored on your hard drive by a website. We may use both session Cookies (which expire once you close your web browser) and persistent Cookies (which stay on your computer until you delete them) to provide you with a more personal and interactive experience on our website. This type of information is collected to make the website more useful to you and to tailor the experience with us to meet your special interests and needs.

- D. USE OF PERSONAL INFORMATION:** We use your personal information to operate, maintain, and improve our sites, products, and services; to process and deliver contest entries and rewards; to respond to comments and questions and provide customer service; to send information including confirmations, invoices, technical notices, updates, security alerts, and support and administrative messages; to communicate about promotions, upcoming events, and other news about products and services offered by us; to protect, investigate, and deter against fraudulent, unauthorized, or illegal activity; to serve advertisements; and to provide and deliver products and services customers request.
- E. PROTECTION AND SHARING OF PERSONAL INFORMATION:** Your personal information will only be used for the purposes described in the USE OF PERSONAL INFORMATION SECTION. This information may be used by our dental practice, or by our operations subcontractor and their vendors such as Google. We will not share, rent, lease, or sell your information to any other third parties unless required by law, legal process, or exigent circumstances. The only exception to this is if our business is ever sold, your personal information may be transferred to the new owners for purposes of contacting you or notifying you of dental services available at our office. We implement a variety of security procedures to maintain the safety of your personal information when you place an order or access your personal information. We also use a secure server to protect your information.
- F. CHILDREN’S ONLINE PRIVACY PROTECTION ACT COMPLIANCE (COPPA):** This dental practice and our operations subcontractor do not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website. This website and it’s content are directed to individuals who are at least 13 years of age or older.
- G. UPDATING INFORMATION AND OPTING OUT OF OUR MARKETING:** Our marketing emails tell you how to "opt-out." If you opt out, we may still send you non-marketing emails. Non-marketing emails include emails about your accounts and our business dealings with you. You may send requests about personal information to our Contact Information below. You can request to change contact choices, opt-out of our sharing with others, and update your personal information. You can typically remove and reject cookies from our Site with your browser settings. Many browsers are set to accept cookies until you change your settings. If you remove and reject our cookies, it could affect how our Site works for you.
- H. CONTACT INFORMATION.** We welcome your comments or questions about this privacy policy. You may contact our operations subcontractor using this address: Compliance Department; 819 Mount Tabor Road; Suite 8; New Albany; IN 47150 or by calling 502-443-1081, ext. 249.
- I. CHANGES TO THIS PRIVACY POLICY.** We may occasionally change and update this privacy policy to reflect company and customer feedback. If we make any changes, we will

change the Last Updated date above. We encourage you to periodically review this Statement to remain informed of how we are protecting your information.

II. TERMS OF USE

- A. SCOPE:** Please read these Terms of Service ("Terms") carefully before using our website. Your access to and use of the website and email forms ("Service") are conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service. By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.
- B. COPYRIGHT:** All material appearing on this website or in our marketing emails including all logos, photos, and written material is copyrighted for use exclusively by our dental practice or operations subcontractor. You may not substantially reuse any material appearing on our website without our express written permission. The only exception to this rule is that journalists, directories, newspapers, and press agencies may use our written material in an abbreviated fashion in order to write an entry or article about our dental practice without prior permission.
- C. LINKS TO OTHER WEBSITES:** Our Service may contain links to third-party web sites or services that are not owned or controlled by our dental practice or operations subcontractor. We have no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that our dental practice nor our operations subcontractor shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services. We strongly advise you to read the terms and conditions and privacy policies of any third-party web sites or services that you visit.
- D. TERMINATION:** We may terminate or suspend access to our Service immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach the Terms. All provisions of the Terms which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity and limitations of liability.
- E. GOVERNING LAW:** These Terms shall be governed and construed in accordance with the laws and courts of Floyd County, Indiana, United States, without regard to its conflict of law provisions. Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service, and supersede and replace any prior agreements we might have between us regarding the Service.

- F. CONTACT INFORMATION.** We welcome your comments or questions about our Terms. You may contact our operations subcontractor using this address: Compliance Department; 819 Mount Tabor Road; Suite 8; New Albany; IN 47150 or by calling 502-443-1081, ext. 249.
- G. CHANGES TO TERMS.** We may occasionally change and update our Terms to reflect company and customer feedback. If we make any changes, we will change the Last Updated date above.

III. STATEMENT OF GOVERNMENTAL COMPLIANCE

- A. Policy of Non-Discrimination:** This dental practice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This dental practice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.
- B. Communication Assistance:** This dental practice provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters; written information in other formats (large print, audio, accessible electronic formats, other formats). If you need these services, please contact the dental practice directly.
- C. Language Assistance:** This dental practice provides free language services to people whose primary language is not English, such as qualified interpreters and Information written in other languages. Please see Section V for more information.
- D. Grievances:** If you believe that this dental practice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the dental practice directly. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1- 800-868-1019, 800-537-7697 (TDD).

IV. WEBSITE ACCESSIBILITY

- A. Accessibility Standards:** We are continuously working to improve the accessibility of content on our website. Below, you'll find a few recommendations to help make your browsing experience more accessible if you desire visual, audio, or navigational assistance.
- B. Visual Assistance:** If you have trouble seeing web pages, [the US Social Security Administration offers these tips for optimizing your computer and browser to improve your online experience:](#)

- [Use your computer to read web pages out loud](#)

- [Use the keyboard to navigate screens](#)
- [Increase text size](#)
- [Magnify your screen](#)
- [Change background and text colors](#)
- [Make your mouse pointer more visible \(Windows only\)](#)

- C. Audio Assistance - Closed Captioning:** Closed captioning provides a transcript for the audio track of a video presentation that is synchronized with the video and audio tracks. Captions are generally visually displayed over the video, which benefits people who are deaf and hard of hearing, and anyone who cannot hear the audio due to noisy environments. Most of our video content is hosted on YouTube and includes captions. [Learn how to turn captioning on and off in YouTube.](#)
- D. Audio Assistance - Volume Controls:** Your computer, tablet, or mobile device has volume control features. Each video and audio service has its own additional volume controls. Try adjusting both your device's volume controls and your media players' volume controls to optimize your listening experience.
- E. Keyboard and Mouse Alternatives:** If you are looking for mouse and keyboard alternatives, speech recognition software such as [Dragon Naturally Speaking](#) may help you navigate web pages and online services. This software allows the user to move focus around a web page or application screen through voice controls.
- F. Additional Assistance:** If the recommendations above do not meet your needs, we invite you to contact us for assistance by calling our dental practice at the phone number listed on our website.

V. LANGUAGE ASSISTANCE

- A. Free Language Assistance:** This dental practice provides free language services to people whose primary language is not English, such as qualified interpreters and Information written in other languages. If you need these services, please contact the dental practice directly.
- B. Required Governmental Notices Translated from English into Other Languages**
(Spanish; Portuguese; French; Italian; Romanian; German; Hungarian; Bosnian; Filipino; Chinese (Simplified); Japanese; Korean; Vietnamese; Arabic; Hebrew; Persian; Greek; Russian; Punjabi)

Esta práctica dental cumple con las leyes federales aplicables de derechos civiles y no discrimina por motivos de raza , color, origen nacional, edad , discapacidad , o sexo. Esta práctica dental no excluye la gente o tratar de manera diferente debido a su raza , color, origen nacional, edad , discapacidad , o sexo. Ayuda con el idioma está disponible sin cargo poniéndose en contacto con esta práctica dental.

Esta prática odontológica está em conformidade com as leis federais aplicáveis direitos civis e não discriminar com base em raça, cor, nacionalidade , idade , deficiência ou sexo. Esta prática odontológica não exclui as pessoas ou tratá-los de forma diferente por causa de raça , cor, nacionalidade , idade , deficiência ou sexo. Assistência de idioma está disponível sem nenhum custo , contactando esta prática dental.

Cette pratique dentaire est conforme aux lois fédérales relatives aux droits civils applicables et ne fait pas de discrimination sur la base de la race , la couleur , l'origine nationale , l'âge , le handicap ou le sexe . Cette pratique dentaire n'exclut pas les gens ou de les traiter différemment en raison de la race , la couleur , l'origine nationale , l'âge , le handicap ou le sexe. Assistance linguistique est disponible sans frais en communiquant avec cette pratique dentaire.

Questo studio dentistico è conforme alle leggi sui diritti civili federali applicabili e non discrimina sulla base di razza , colore , nazionalità, età, disabilità , o di sesso. Questo studio dentistico non esclude o trattare le persone in modo diverso a causa della loro razza, colore , nazionalità, età, disabilità , o di sesso. Assistenza linguistica è disponibile gratuitamente contattando la pratica dentale.

Această practică dentară este în conformitate cu legile federale aplicabile drepturilor civile și nu face nicio discriminare pe motive de rasă , culoare , origine națională , vârstă , dizabilitate sau sex . Această practică dentară nu exclude sau a trata în mod diferit de oameni din cauza lor rasă, culoare , origine națională , vârstă , dizabilitate sau sex . asistența lingvistică este disponibilă în mod gratuit prin contactarea practicii dentare

Diese Zahnarztpraxis erfüllt die geltenden Bundes Zivilrecht Rechte und nicht auf der Grundlage von Rasse, Hautfarbe , nationaler Herkunft , Alter, Behinderung oder ihres Geschlechts nicht diskriminierung. Diese Praxis schließt nicht aus Menschen oder sie anders behandeln, weil der Rasse, der Hautfarbe , nationaler Herkunft, Alter , Behinderung oder Geschlecht. Sprachhilfe Wird kostenlos zur Verfügung , indem Sie diese Zahnarztpraxis wenden.

Ez fogorvosi megfelel az alkalmazandó szövetségi polgárjogi törvények és nem alkalmaz hátrányos megkülönböztetést faji, bőrszín, nemzeti származás , életkor, fogyatékoság, vagy a szex. Ez fogorvosi nem zárja ki vagy kezeli az embereket másképp, mert a faji , bőrszín , nemzetiség, életkor, fogyatékoság, vagy a szex. Nyelvi segítség áll rendelkezésre díjmentesen a kapcsolatot a fogorvosi gyakorlatban.

Ovaj stomatološka ordinacija u skladu sa važećim federalnim zakonima građanska prava i ne diskriminaciju na temelju rase, boje kože , nacionalnog porijekla , dobi , invaliditeta , ili seks . Ovaj stomatološka ordinacija ne isključuje ili tretiraju ljude različito zbog njihove rase, boje kože , nacionalnog porijekla , dobi , invaliditeta , ili seks . Jezik pomoć je dostupna bez naknade kontaktiranjem stomatološke ordinacije

Ito dental ay sumusunod sa angkop na pederal na batas karapatan bilang mamamayan at hindi maaaring makita ang kaibhan sa batayan ng lahi, kulay , bansang pinagmulan, edad, kapansanan , o sex. Ito dental ay hindi ibukod o paggamot sa mga tao sa ibang paraan dahil sa kanilang lahi, kulay , bansang pinagmulan, edad, kapansanan , o sex. tulong sa wika ay makukuha nang walang bayad sa pamamagitan ng pagkontak sa dental practice.

该牙科诊所适用的联邦民权法的规定，并基于种族，肤色，国籍，年龄，残疾或性别的不歧视。该牙科诊所并不排除或区别对待的人，因为他们的种族，肤色，国籍，年龄，残疾或性别。语言援助提供不收费的牙科诊所联系。

この歯科診療は、適用される連邦公民権法を遵守し、人種、肌の色、国籍、年齢、身体障害、または性別を理由に差別されません。この歯科診療は、除外したり、それらの人種、肌の色、国籍、年齢、身体障害、または性別の異なる人々を扱いません。言語支援は歯科診療を接触させることにより、無償で提供されています。

이 치과 연습은 연방 민권법 을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 , 또는 성별 을 근거로 차별하지 않습니다 . 이 치과 연습은 제외하거나 그들의 인종, 피부색, 출신 국가, 연령, 장애 , 또는 섹스 의 다른 사람들 을 치료 하지 않습니다. 언어 지원 은 치과 연습 에 연락하여 무료로 사용할 수 있습니다.

thực hành nha khoa này tuân thủ luật về quyền dân sự liên bang áp dụng và không phân biệt đối xử vì lý do chủng tộc , màu da, nguồn gốc quốc gia , tuổi tác , khuyết tật, hoặc quan hệ tình dục . thực hành nha khoa này không loại trừ hoặc đối xử với người khác vì họ chủng tộc , màu da, nguồn gốc quốc gia , tuổi tác , khuyết tật, hoặc quan hệ tình dục . hỗ trợ ngôn ngữ là có sẵn miễn phí bằng cách liên hệ thực hành nha khoa.

هذه الممارسة الأسنان يتوافق مع القوانين الاتحادية السارية الحقوق المدنية و لا تميز على أساس العرق أو اللون أو الأصل القومي أو السن أو الإعاقة ، أو الجنس. هذه الممارسة الأسنان لا يستبعد أو يتعامل الناس بشكل مختلف بسبب العرق أو اللون أو الأصل القومي أو السن أو الإعاقة ، أو الجنس. متاح من دون تهمة المساعدة اللغوية عن طريق الاتصال ممارسة طب الأسنان .

מרפאת שיניים זו עומדת בחוקי זכויות האזרח פדרליים ושיניים ואינו מפלה על רקע גזע , צבע, לאום , גיל , נכות , או מין . מרפאת שיניים זו אינה שוללת או להתייחס לאנשים אחרים בשל גזעם , צבע, לאום , גיל , נכות , או מין . סיוע שפה זמין ללא תשלום באמצעות פנייה מרפאת השיניים .

این عمل دندان مطابق با قوانین قابل اجرا حقوق مدنی فدرال و بر اساس نژاد ، رنگ پوست، ملیت ، سن، معلولیت و یا رابطه جنسی قائل نمی شود. این عمل دندان رد نمی کند و یا درمان افراد متفاوت به دلیل نژاد، رنگ پوست، ملیت ، سن، معلولیت و یا رابطه جنسی . کمک زبان از طریق تماس با اعمال دندان پزشکی در دسترس و بدون هزینه است.

Αυτή η οδοντιατρική πράξη είναι σύμφωνη με τους ισχύοντες ομοσπονδιακούς νόμους πολιτικά δικαιώματα και δεν θα εισάγει διακρίσεις λόγω φυλής , χρώματος, εθνικής

καταγωγής , ηλικίας, αναπηρίας , ή το φύλο . Αυτή η οδοντιατρική πράξη δεν αποκλείει ή να αντιμετωπίζουν τους ανθρώπους με διαφορετικό τρόπο λόγω της φυλής, χρώματος, εθνικής καταγωγής , ηλικίας, αναπηρίας , ή το φύλο . συνδρομή γλώσσα είναι διαθέσιμο χωρίς επιβάρυνση σε επαφή με την οδοντιατρική πράξη.

Эта стоматологическая практика соответствует действующим федеральным законам о гражданских правах и не допускает дискриминации по признаку расы , цвета кожи, национального происхождения , возраста, инвалидности или пола . Это стоматологической практике не исключает или относиться к людям по-разному из-за их расы, цвета кожи , национального происхождения , возраста, инвалидности или пола . Языковая поддержка предоставляется бесплатно , обратившись в стоматологической практике .

ਇਹ ਦੰਦ ਅਭਿਆਸ ਲਾਗੂ ਫੈਡਰਲ ਸਿਵਲ ਅਧਿਕਾਰ ਕਾਨੂੰਨ ਦੀ ਪਾਲਣਾ ਕਰਨ ਅਤੇ ਨਸਲ, ਰੰਗ, ਰਾਸ਼ਟਰੀ ਮੂਲ , ਉਮਰ, ਅਪੰਗਤਾ , ਜ ਸੈਕਸ ਦੇ ਆਧਾਰ 'ਤੇ ਵਿਤਕਰਾ ਕਰਦਾ ਹੈ. ਇਹ ਦੰਦ ਅਭਿਆਸ ਵੱਖ ਜ ਆਪਣੇ ਨਸਲ, ਰੰਗ, ਰਾਸ਼ਟਰੀ ਮੂਲ , ਉਮਰ, ਅਪੰਗਤਾ , ਜ ਸੈਕਸ ਦੇ ਕਾਰਨ ਵੱਖ ਵੱਖ ਲੋਕ ਦਾ ਇਲਾਜ ਨਹੀ ਹੈ. ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਦੰਦ ਅਭਿਆਸ ਨਾਲ ਸੰਪਰਕ ਕਰਕੇ ਚਾਰਜ ਬਿਨਾ ਉਪਲੱਬਧ ਹੈ.